**THE EC PLAYBOOK**

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| **EMPOWERMENT JOURNEY** | | | | | |
| |  |  | | --- | --- | | **Ongoing and common across all steps of the EC Journey.** | Six Actions: [1] Grow the Leadership; [2] Build Capacity; [3] Good Governance; [4) Accountability and Transparency; [5] Continuous Improvement, and [6] Structural Reform. | | | | | | |
| *Themes* | *Resourcing and Transparency* | *Investment in Local Capacity-Building* | *Innovation and Scaling* | *Value for Money and Real Outcomes* | *Equity and Fairness – Seeing the Results* |
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| Actions | **Building capacity**   * Governments fund backbone orgs * Expertise in planning and development grown * Support for Indigenous leaders * Corporate Supporters (eg Jawun) help     **Engaging Communities**   * Leaders embrace EC * Community endorse EC * Build Indigenous-led governance * Create participatory structures   **Creating transparency**   * Create data management and information flows * Backbone orgs fluent in data * Appoint National Data Manager * Governments share expenditure detail   **Forming Partnerships**   * P M & C negotiate format of partnership with regions * Commonwealth, State, Territory & Local Government sign up. * Reform Coalition is established * Reform Vision is agreed | **Building capacity**   * Fund capacity-building individuals and families * Train leadership * Backbone orgs support leaders and community     **Engaging Communities**   * Activate participatory structures and processes * Vision for community * Create Regional Development Plan * Empower social and cultural authority * Community choose services they need * Community prepare quality Investment Plan   **Empowering Leadership**   * Recognise Indigenous authority and culture. * Natural leaders emerge. * Engage leaders in reflection and learning. * Leaders drive change.   **Creating Transparency**   * Regularly update community on Closing the Gap progress * Regularly share expenditure & performance data * Create Regional Investment Plan   **Developing Partnerships**   * All levels of Government participate in EC * Policy setting, planning, decision-making through partnership * Regional partners drive reform and development * Governments share power, accountability and risk * Authorise Government bureaucrats to collaborate   **Reforming service delivery**   * Co-design services, programs. * Employ more Indigenous men and women. * Non-Indigenous orgs partner with Indigenous organisations * Resource Indigenous organisations to build capability * Hold service providers accountable to local communities * Monitor service provider performance * Local leaders demand improved service delivery and influence how contracts are awarded based on the way service providers do business and what is delivered. | **Developing Culture and Language**   * Initiate language programs. * Respect traditional authority. * Cultural transmission to children. * Spend time on country     **Developing individuals and families**   * Individuals and families actively participate in EC forums * Take responsibility for and drive change * Initiate projects and reform * Encourage local social entrepreneurship * Demand feedback and performance reporting * Insist on, participate in, co-design. * Take up Opportunity Products * Volunteer time and effort. * Take up of education and employment. * Increase local employment opportunities.     **Developing communities**   * Backbone organisations build out engagement. * Backbone regularly share information. * Backbone create visible communications. * Engage marginal families. * Empower women. * Engage youth. * Community hold its leaders to account. * Service providers align with community needs, aspirations. * Incentivise Indigenous leaders to imagine and initiate projects. * Debate Community Values. * Refine Community Vision.     **Developing Regions**   * Regional Investment Plan implement and monitor. * Stop leakage and keep money in regions. * Understand and fund Regional infrastructure needs.     **Developing the Economy**   * Local businesses win Government contracts. * Enable home ownership. * Support local entrepreneurship. * Support women in business. * Finance local businesses. * Form strategic JV business partnerships. * Invite expertise and investment to the region.   **Developing Businesses**   * Change Government procurement policies and practices. * Expand opportunities for Indigenous organisations * Establish new Indigenous organisations * Increase partnering arrangements and sub-contracting between non-Indigenous and Indigenous orgs. | **Improving Investments**   * Incentivise Indigenous leaders to create savings via ‘Pooled Savings’. * Leverage investments to align with development. * Target investments to real local need and opportunity. * Reduce welfare dependency. * Collaborate effectively with all levels of governments * Focus Government investments * Remove unnecessary red tape. * System change and structural reform position Indigenous people as drivers in a development agenda rather than as passive recipients of services. * Indigenous people are co-creators of their future. * Indigenous organisations are more sustainable and productive. * Establish new local organisations and businesses and so create local entrepreneurs. * Create new businesses locally that meet local needs and interests. * Additional income is circulating in community and is reinvested in other projects and businesses.   **Improving service delivery**   * Service plans respond to need * Services are co-designed * Decisions and design have local support * Budgeting transparent and interrogated * Remove service duplication * Address waste * Services customer-focused * Co-ordinate cross-government activity * Fill service gaps * Enable local service adaptations * Enable cost effective local delivery * Enable cost effective local recruitment * Reduce travel and accommodation overheads * Contract for services based on evidence-based outcomes * Identify service delivery problems and act early * Improve service outcomes * Increase service take-up by target group * Improve cost-effectiveness * Effective evaluation and program adaptation as business as usual. |  |